

Client Fees for Social and Health Care Services at the Wellbeing Services County of Southwest Finland 2025

Valid as of 1 January 2025

Approved

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1. General Principles to be Observed in Client Fees for Social and Health Care Services

The determination of client fees for social and health care services in the Wellbeing Services County of Southwest Finland applies the Act on Client Charges in Healthcare and Social Welfare (734/1992, henceforth referred to as the Act on Client Fees), the Act on Amending the Act on Client Charges in Healthcare and Social Welfare (1201/2020 and 791/2022), and the Government Decree on Client Charges in Healthcare and Social Welfare (912/1992, henceforth referred to as the Decree on Client Fees).

The client fees for social welfare and health care come into force on 1 January 2025 in social welfare and health care services organised by the Wellbeing Services County of Southwestern Finland. The Act and Decree on Client Fees will also be applied to outsourced services of the Wellbeing Services County.

Fees can be charged to the users of the Wellbeing Services County's services, unless otherwise decreed by legislation. The fees can be charged according to the client's ability to pay. The fees on services may not exceed the costs incurred in producing the services. (Act on Client Fees, Sections 1 and 2).

Some of the fees for social welfare and health care have been tied to indexes. Index reviews are conducted biannually.

1.1 Free-of-Charge Social and Health Care Services

Free-of-Charge Social Services:

- social work
- social counselling
- assessment visits for service needs
- social rehabilitation
- outpatient substance abuse care
- family work
- child guidance and family counselling
- supervision of meetings between a child and a parent
- supported meetings and supervised exchanges
- Services to be provided by the wellbeing services county in accordance with the Marriage Act (234/1929), Paternity Act (775/2022), Adoption Act (22/2012), Act on Child Maintenance (704/1975), Act on Child Custody and Right of Access (361/1983), Child Maintenance Allowance Act (580/2008) and the Act on the Linking of Certain Maintenance Payments to the Cost-of-Living Index (583/2008); and
- care of children and adolescents referred to in the Child Welfare Act (683/83);
- activities supporting the employment of disabled people and work activities for disabled people, excluding transportation and meals
- documents regarding an individual's social welfare.

Free-of-charge services of the disability services

As the new Disability Services Act comes into force on 1 January 2025, applications submitted will be processed in accordance with the provisions of the new Act. Appeals pending upon the entry into force of the new Act shall be processed in accordance with the provisions that were in force upon its entry into force. Decisions made based on the repealed law shall remain in force for the duration specified in the decisions, but no longer than three years from the entry into force of the new Act. Decisions must, however, be brought into conformity with the new Act on the initiative of the disabled person or on the initiative of the wellbeing services county whenever the service needs of the disabled person require it.

On the basis of the provisions in force upon the entry into force of the new Act, the client fee and exemption from service charges for a disabled person shall remain in effect for the duration specified in the decision on the payment or service, or until the disabled person's decisions are brought into compliance with the Disability Services Act or the Act on Special Care for People with Intellectual Disabilities, but not more than three years after this Act's entry into force.

Client's free-of-charge services under the new Disability Services Act (675/2023) starting as of 1 January 2025.

- Training (Disability Services Act, Section 7), but a fee is charged for upkeep and training-related mobility support
- personal assistance (Disability Services Act, Section 9)
- special support for inclusion (Disability Services Act, Section 12)
- demanding multidisciplinary support (Disability Services Act, Section 16), but a fee is charged for upkeep
- housing support (Disability Services Act, Section 18), but a fee is charged for upkeep
- home-based support for a child's housing (Disability Services Act, Section 19)
- support for accessible housing (Disability Services Act, Section 22)
- short-term care (Disability Services Act, Section 24), but a fee is charged for upkeep
- daytime activities (Disability Services Act, Section 25), but a fee is charged for upkeep
- work activities for people with intellectual disabilities (Disability Services Act, Section 27), but a fee is charged for upkeep
- mobility support (Disability Services Act, Section 28). A maximum fee equal to the local public transport fee or other comparable and reasonable fee will be charged.
- other services necessary for fulfilling the purpose of the Disability Services Act, as referred to in Section 34 of the Act
- supported decision-making (Section 14) when the service begins to be provided as of 1 January 2025

Assistance and support related to all the aforementioned services under the Disability services Act are free of charge. In addition, the following are free of charge:

- upkeep related to morning and afternoon activities organised as short-term care (Disability Services Act, Section 24)
- travel to daytime activities (Disability Services Act, Section 25) and work activities for people with intellectual disabilities (Disability Services Act, Section 27), provided the client meets the criteria for receiving mobility support services
- services included in housing support and home-based support for the child's housing

A fee corresponding to the compensation received will be charged for housing support and personal assistance if the person is compensated for them under an act other than the Disability Services Act.

Under the amending Act (676/2023) to the Act on Special Care for People with Intellectual Disabilities, which comes into force on 1 January 2025, the following services are free of charge:

- special care and the transport between operational units of a person assigned to involuntary special care or to preliminary examinations thereof

Free-of-charge health care services:

- services related to the promotion of health and wellbeing and the prevention of illnesses
 - health counselling and health check-ups
 - screening in accordance with the national screening programme
 - maternity and child health clinic services
 - student welfare services
 - school health care, including persons over 18 years of age
 - student health care, excluding medical care for persons over 18 years of age
- primary health care services:
 - outpatient health care services for persons under 18 years of age
 - appointments for mental health, substance abuse, and addiction treatment in primary health care
 - appointment with a registered nurse, public health nurse, or midwife
 - rehabilitation counselling and rehabilitation guidance, rehabilitation assessment, including the following activities: assessment of the need for rehabilitation by a rehabilitation advisor, first visit by home rehabilitation and assessments carried out between rehabilitation periods by expert services, assessment of work ability
 - assistive equipment services and adaptation training
 - laboratory and imaging examinations by a referral from a physician in the wellbeing services county
- medical supplies for the treatment of long-term illness
- medical certificate or statement necessary for:
 - a free-of-charge primary health care certificate or statement in accordance with the Act on Client Fees, Section 5, Paragraph 1, Subparagraph d, required for the client to receive treatment or rehabilitation, to obtain reimbursement for medication under Chapter 5 of the Health Insurance Act (1224/2004), or to demonstrate the need for a short-term sick leave
- prevention and treatment of communicable diseases:
 - vaccinations included in the national vaccination programme, general voluntary vaccinations and other vaccinations in accordance with the Communicable Diseases Act
 - examination, treatment and prescribed medication for a generally hazardous communicable disease, as well as quarantine and isolation of the exposed person
 - medication prescribed for the treatment of a monitored communicable disease, as well as examination, treatment and medication prescribed for the treatment and prevention of HIV infection, chancroid, gonorrhoea and sexually transmitted chlamydia infection
- specialised health care:
 - examination and treatment provided by an outpatient clinic for persons under 18 years of age

- services provided by support centres for victims of sexual abuse (Council of Europe Convention 53/2015) No client fees are charged to victims of sexual violence when the examination or treatment measures are related to the treatment of somatic or psychological problems caused by sexual violence.
- examination, treatment, and follow-up provided by maternity outpatient clinics for pregnant individuals who use substances. If a pregnant person who uses intoxicants needs health services during pregnancy that are not directly related to pregnancy, these services will be subject to normal client fees.
- treatment provided at a unit of psychiatric outpatient care, excluding any associated partial upkeep
- treatment and upkeep provided during institutional care, as well as care-related transportation, for a person with respiratory paralysis / a person dependent on a ventilator
- examination and treatment of living donors of human organs, tissues or cells
- care and upkeep for persons under 18 years of age with more than seven accumulated days of care in a calendar year
- when provided as part of a series to persons under 18 years of age, medical rehabilitation and hyposensitisation, speech and voice disorder treatment, radiotherapy and chemotherapy, other similar treatments, and continuous dialysis treatment
- counselling as a part of medical rehabilitation, assessment for rehabilitation needs and opportunities, adaptation training and rehabilitation counselling
- assistive equipment for medical rehabilitation, including their fitting, necessary renewal, and maintenance, excluding assistive equipment services covered under other legislation
- prehospital care, excluding patient transport related to prehospital care
- transportation of a registered patient to another treatment facility or home care by a patient transport vehicle

1.1.1 Free-of-Charge Services for Frontline Veterans, as well as for War and Military Invalids

Services supporting frontline veterans' living at home are based on the Act on the Rehabilitation of Frontline Veterans (1184/1988), the Act amending the Act on the Rehabilitation of Frontline Veterans (54/2019), and the Decree on the Rehabilitation of Frontline Veterans (1348/1988). Services supporting war invalids' living at home are based on the Military Injuries Act (404/1948).

According to instructions issued by the State Treasury, services (including 24-hour sheltered housing, institutional services) are granted to the client on the basis of an assessment of the need for services and are free of charge for the client.

According to the Decree on Client Fees, Section 9, frontline veterans and war invalids may not be charged fees for dental check-ups, preventive treatment or clinical work related to prosthetics.

No client fees will be charged to frontline veterans, individuals granted a Frontline Service Badge (marked 'R' on the Kela card), war invalids, and mine clearers awarded a badge by the Finnish War Archives, based on the Regional Council's decision of 23 November 2022 (§ 137), for the following:

- physician's appointment in primary outpatient health care services
- outpatient visit in specialised medical care
- nurse's appointment in specialised medical care
- visit to emergency reception or emergency services

1.1.2. Fees Charged to Persons Residing Outside Finland

If the client does not have a municipality of residence in Finland or is not deemed equivalent to a resident of the wellbeing services county as stipulated in Section 56 of the Act on Organising Healthcare and Social Welfare Services, a fee corresponding to the costs incurred by the wellbeing services county for the healthcare service provided will be charged, unless otherwise stipulated by an international agreement binding on Finland or European Union legislation. The above-mentioned fee shall not be charged for the vaccinations referred to in Section 44, Subsection 1 of Section 45, and Section 47 of the Communicable Diseases Act, for examinations to prevent the spread of a generally hazardous communicable disease, for urgent treatment referred to in Section 50 of the Health Care Act, as well as for medication prescribed for treating a generally hazardous communicable disease. Fees are also not charged for the examination, treatment, and medication prescribed for the treatment of a pregnant HIV positive person, with the exception of persons temporarily staying in Finland and those who are compensated for costs under other legislation or by insurance.

1.2. Determining the Ability to Pay

Fees should be reviewed when

- 1) the income of the client or their family has changed;
- 2) the client's or their spouse's entitlement to the deductions provided for in Sections 10 c, 10 d or 10 g has changed;
- 3) the circumstances of the family have changed;
- 4) the fee is found to be incorrect;
- 5) the client plan drawn up for the client is amended in such a way that it has an impact on the amount of the client fee;
- 6) the criteria for the payment in the wellbeing services county is amended in such a way that it has an impact on the amount of the client fee. (8.7.2022/600) the service user's or family's ability to pay has changed significantly

If the decision on the payment was based on incorrect information provided by the client or their representative, the payment may be adjusted retrospectively for a period not exceeding one year when it is obvious that the family's circumstances to be taken into account in determining the payment have changed.

Fees determined according to the client's ability to pay are imposed for an indefinite period. A significant change in the service user's or family's ability to pay is considered to be at least a 5% change in the client's income, in which case a new decision will be made. This applies to all client fees determined by the client's ability to pay for social welfare and health care services. If the income reported as the basis for the care fee is found to be incorrect, the fee may be adjusted retroactively for up to one year. The client is liable for reporting any changes.

1.3. Collection of Fees

Act on Client fees (734/1992, Sections 2a and 2b):

The wellbeing services county shall issue the client an invoice corresponding to the decision on payment. The invoice must include at least the following information:

- 1) date of the invoice;
- 2) name of the client to be charged;
- 3) service for which the fee is charged;
- 4) amount and basis of the fee;
- 5) public or private service provider for whose service the fee is charged;
- 6) name and contact details of the entity from which the client can request further information about the invoice, if necessary;
- 7) information on whether the fee contributes to the payment ceiling referred to in Section 6 a; if the fee does contribute to the payment ceiling, the invoice must also include a note that the client is responsible for monitoring when their payment ceiling is exceeded

An invoice other than the invoice concerning the decision referred to in Section 2 b shall be accompanied by instructions for claiming a revised decision. The client's privacy and personal safety must be accounted for when collecting fees.

Decision on a fee determined by ability to pay

The client shall be provided with a decision on a fee determined by their ability to pay. The decision shall contain at least the following information: (8.7.2022/600)

- 1) officeholder who made the decision and the date when the decision was made;
- 2) client directly affected by the decision;
- 3) service subject to the decision;
- 4) amount and basis of the fee charged for the service;
- 5) name and contact details of the person from whom the client may request additional information about the decision, if necessary. Instructions for claiming a revised decision shall be appended to the decision.

1.4. Reducing or Waiving Fees

Client fees for health care and social welfare are reduced in accordance with the provisions of Section 11 of the Act on Client Fees, as of 1 January 2023. A fee imposed for social welfare services or a fee for health care services determined based on a person's ability to pay must be waived or reduced to the extent that collecting the fee does not jeopardise the person's or family's means of subsistence or the fulfilment of the person's statutory maintenance obligation. Reducing and waiving the fee shall take precedence over social assistance referred to in the Social Assistance Act (1412/1997).

The client must be informed about the reduction or waiving of the fee before the first service event (client contact, visit, or treatment period in social and health care services) or in connection with it. If it is not possible to provide the information before or in connection with the service event, it can be provided later, but at the latest when the client fee is collected. The information must be provided in such a way that the client sufficiently understands its contents.

When providing the information, the client must be provided with the name and contact information of the entity from which the client may request additional information, if necessary. The information must be provided to the client personally, either in writing or verbally. The information may also be provided

through an electronic service that identifies the client. If the information is provided in a manner other than in writing, the client shall also be provided with the information in writing upon request.

1.5. Payment Ceiling

A payment ceiling of €762 per calendar year has been approved for certain social and health care client fees. During the calendar year, the client will pay social and health care fees covered by the payment ceiling only up to the payment ceiling. The fees covered by the payment ceiling are determined in Section 6 a of the Act on Client Fees. However, for clients aged 18 or older receiving short-term institutional care as referred to in Subsection 1 of Section 67 of the Health Care Act or short-term institutional services as referred to in Section 22 of the Social Welfare Act, a maximum fee of €25.10 per day may be charged for upkeep, even if the payment ceiling has been exceeded.

The following are covered by the payment ceiling:

- outpatient health care services in primary health care
- examinations and treatment in an outpatient clinic of specialised health care
- day surgical procedures
- oral and dental examinations and treatment, dental technical costs excluded
- specialised oral and maxillofacial procedures
- physiotherapy, neuropsychological rehabilitation, nutritional therapy, foot care, speech therapy, occupational therapy, and other similar treatments aimed at improving and maintaining functionality, provided by a healthcare professional
- fees for series of treatment, temporary home nursing and temporary home hospital care
- short-term institutional care (Health Care Act, Section 67)
- short-term day and night care
- short-term institutional services (Social Welfare Act, Section 22)
- period of institutional medical rehabilitation provided to a person receiving services in accordance with the Act on Special Care for People with Intellectual Disabilities or the Disability Services Act.

Services excluded from the payment ceiling:

- social welfare services
- income-related fees
- personal liability for service vouchers or transportation services
- temporary home care
- fees to be charged from the care recipient for the duration of the informal carer's statutory leave
- health care certificate fees
- fees for unused and uncancelled services
- patient transport
- laboratory and imaging examinations carried out under a referral from a private physician
- wholly private services not provided by the wellbeing services county
- fees that have been reimbursed to the client, for example, on the basis of an occupational accident insurance.
- fees collected from individuals who do not have a municipality of residence in Finland, with the exception of fees charged to individuals who, under European Union legislation or an international agreement binding on Finland, are entitled to health services under the same conditions as persons residing in Finland, or individuals who, under Section 56 of the Act on Organising Healthcare and Social Welfare Services (612/2021), are considered equivalent to residents of the wellbeing services county. (8.7.2022/600)

1.6 Unused Services

The fee for unused services is €56.70 / appointment.

The fee is charged if the client or their representative has booked an appointment for health care services or a short-term care or housing service placement in social or health care services and fails to attend the booked appointment or placement at the designated time without a valid reason and without cancelling the booking in advance. A fee may be charged even if the service itself is free of charge.

However, the fee is collected only if collecting the fee is not deemed unreasonable, and the client was informed at the time of booking about the possibility of such a fee being collected and provided with instructions on how to cancel the appointment in advance. The fee will not be collected if the appointment is cancelled by 3 PM on the previous working day or if there is an acceptable or unavoidable reason for failing to attend without prior cancellation. The fee is collected only if collecting the fee is not deemed unreasonable. No fee may be collected from persons under 18 years of age. Information regarding the collection of the fee and the cancellation of the appointment or placement must be provided in such a way that the client sufficiently understands its content.

The fee may also be collected when the Wellbeing Services County, at the initiative of the client or their representative, has booked an appointment for the client (e.g., a call for a periodic check-up), and the client has been informed of the booking.

No fee shall be collected from persons under 18 years of age, in units specialising in substance abuse services, or for services aimed at pregnant individuals who use intoxicants.

1.7. Impact of service interruption on client fees

The fee for long-term 24-hour sheltered housing, long-term family care, long-term institutional care, continuous regular home services and long-term housing services, i.e. communal housing, is charged even if the service is temporarily interrupted due to a reason caused by the client.

If the service is interrupted for more than five days, no fee will be charged for the period exceeding five days. If the service is interrupted due to a reason attributable to the Wellbeing Services County or because the client is in institutional care, no fee shall be charged even for the abovementioned five days.

If the interruption continues for the whole month, no fee will be charged at all.

1.8. Digital Services

Social and health care services can be provided as regular in-person visits or as digital services/electronic interactions. A paid digital service/remote visit replaces the traditional service based on in-person visitation and corresponds in content to a conventional in-person care or service interaction.

A remote visit offered as a digital service is conducted interactively using a two-way telecommunications connection, for example, via a computer, smartphone, or tablet. A digital service replacing an in-person visit, for which a client fee is charged, is primarily interactive and tailored individually for the client.

If the service provided as a digital service does not have a separately defined fee in the price list, the service provided as a digital service will be subject to a client fee for a physical visit in accordance with the price list. If the service is free of charge according to the price list, the service provided as a digital service is also free of charge for the client.

Digital/electronic health care services contribute to the payment ceiling in the same way as traditional in-person services.

A paid digital service/remote visit in health care always requires identification and is based on an entry made in the patient information system. Health guidance and counselling provided anonymously is not a paid service that replaces an in-person visit.

The digital services used in services for the elderly are implemented through terminal devices or sensor technology set out in the agreement of the Wellbeing Services County. The Wellbeing Services County will make the terminal device and/or sensors available to the home care client for the duration of remote visits or remote group activities recorded in the client's implementation plan. A remote home visit and remote group activities are included in the client fees for home care.

Rehabilitative daytime activities can also be organised as remote group activities, in which case the Wellbeing Services County will hand over the terminal equipment to the client for the duration of the service. In remote group activities, there is a client fee for each session. Digital services provided for the elderly are social services that do not accrue toward the payment ceiling.

1.9. Long-term Nature of Services

In the case of family care, 24-hour sheltered housing, and institutional care, the service is considered long-term when it is estimated to last at least three months from its beginning, or if the service has actually lasted for at least three months (Act, Section 7b).

For home-based services (home nursing, home hospital care, home services for families with children, home care), the requirement for long-term nature is that the client receives the service at least once a week and that the service is expected to last at least 2 months, or the service has actually lasted for at least 2 months.

2. Client Fees for Health Care Services		
2.1. Appointment Fees		
<p>2.1.1. Physician services in primary outpatient health care</p>	<p>Physician's appointment service in primary health care's outpatient services: €28.20/visit</p> <p>The fee may be charged only for the first three visits to a Varha health centre during a calendar year.</p>	<p>The service is free of charge for persons under 18 years of age.</p> <p>The service is free of charge for the recipients of guaranteed pension or clients presenting a valid positive decision on social assistance during the visit</p> <p>The fee is also charged for the medical care of those entitled to student health care.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.1.2. Primary health care nurse's services</p>	<p>In primary health care, appointments with a registered nurse, public health nurse and midwife are free of charge when the nurse is responsible for the care.</p> <p>If the responsibility for the appointment is transferred to a physician, a fee for visiting a physician will be charged.</p>	<p>No fee is charged for vaccinations or vaccines (vaccine substances) if the vaccination is part of the national vaccination program or if it is necessary due to an underlying medical condition based on a physician's order (i.e., when the vaccination is part of the treatment for the patient's condition).</p>
<p>2.1.3. Emergency reception and emergency department</p>	<p>Primary health care emergency services: €38.70/visit</p> <p>Joint emergency services of primary health care and hospitals: €66.70/visit</p>	<p>In primary healthcare emergency services, a fee of up to €38.70 per visit may be charged to persons aged 18 and over on weekdays between 8:00 PM and 8:00 AM, as well as on Saturdays, Sundays, and public holidays. The fee charged for an emergency visit shall not be taken into account when calculating the annual fee for physician's appointments in primary outpatient health care or any prior appointment fees within the calendar year.</p> <p>A fee of up to €66.70 per visit may be charged to persons aged 18 and over for emergency services jointly provided by a social and healthcare centre and a hospital, on weekdays between 8:00 PM and 8:00 AM, as well as on Saturdays, Sundays, and public holidays.</p> <p>No fee may be charged for treatment provided in a unit of outpatient psychiatric care.</p> <p>If, after an examination in emergency services, a patient is admitted to the hospital for immediate treatment, a daily treatment fee will be charged instead of a fee for an emergency services visit.</p> <p>The service is free of charge for persons under 18 years of age.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.1.4. Hospital outpatient clinic fee</p>	<p>Specialised health care outpatient clinic fee €66.70/visit</p> <p>Specialist physician's appointment: €66.70/visit</p>	<p>A maximum fee of €66.70 per visit may be charged to a patient receiving specialised treatment or examination at the outpatient clinic of a hospital or other specialised health care unit as defined in the Health Care Act.</p> <p>Remote reception fee of specialised health care is 50% of</p>

	<p>Appointment with a nurse in specialised health care: €38.70/visit</p> <p>Remote/digital appointment with a specialist physician: €33.35€/visit</p> <p>Remote/digital treatment visit to a nurse in specialised health care: €19.35/visit</p>	<p>the outpatient fee.</p> <p>The outpatient clinic fee is also charged for:</p> <ul style="list-style-type: none"> - outpatient follow-up visits at wards and other outpatient visits at wards - visits to a palliative outpatient clinic <p>For physicians' appointments at Memory Centre (Muistikeskus), the fees for physician services in primary outpatient health care are applied.</p> <p>Fees accrue toward the payment ceiling</p>
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<p>2.2. Day Surgery</p>	<p>Day surgical operation: €190.00</p>	<p>A maximum of €218.70 may be charged for day surgery performed in an operating room requiring general anesthesia, extensive local anesthesia, or intravenous medication.</p> <p>If treatment continues into the following day, a daily treatment fee will additionally be charged for each day after the procedure.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.3. Individual Therapies</p>	<p>Individual therapy: €18.60/appointment</p>	<p>Individual therapy:</p> <ul style="list-style-type: none"> - physiotherapy - nutritional therapy - foot care - speech therapy - occupational therapy - other comparable treatments that improve and maintain functional capacity - neuropsychological rehabilitation <p>The service is free of charge for persons under 18 years of age, as stipulated by the Decree on Client Fees</p> <p>The fee accrues toward the payment ceiling.</p>
<p>2.4. Treatments Carried out in Series</p>	<p>Serial treatment: €18.60/appointment</p>	<p>More than three sessions of treatment constitutes serial treatment Charged for a maximum of 45 sessions per calendar year.</p> <p>The service is free of charge for persons under 18 years of age, as stipulated by the Decree on Client Fees</p> <p>A fee may also be charged for serial treatment carried out in a group.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.5. Temporary Home Nursing</p>	<p>Physician's or dentist's home visit: €25.80/visit</p> <p>Home visit by a registered nurse, public health nurse, dental hygienist, dental nurse, therapist: €16.40/visit</p> <p>Home visit by a maternity and child health clinic nurse: free of charge</p>	<p>Charged for a maximum of 2 visits/24h.</p> <p>A person receiving continuous home nursing may not be charged a separate fee for temporary home nursing.</p> <p>Home visit by a maternity and child health clinic nurse is free of charge</p> <p>The service is free of charge for persons under 18 years of age.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.6. Continuous and Regular Home Nursing/Home Hospital Care</p>	<p>Income-based</p>	<p>A fee is charged for home nursing and home hospital care if the client receives the service at least once a week and if the service is estimated to last at least two months from its beginning, or if the service has actually lasted at least two months.</p> <p>The monthly fee for the service is determined based on the client's gross income. Grounds for determining the fee in Appendix 1.</p>

		The fee does not accrue toward the payment ceiling.
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<p>2.7. Temporary Home Hospital Care</p>	<p>Home hospital care: €30.70/day</p> <p>Client fee for a visit to the home hospital service point: €18.60/day</p>	<p>The fee includes medicines and medical supplies related to home hospital treatment.</p> <p>There is no limit on the number of visits per day.</p> <p>The service is free of charge for persons under 18 years of age.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.8. Medical Certificates</p>	<p>Medical certificate</p> <p>A) free of charge</p> <p>B) €56.70</p> <p>C) €68.10</p> <p>D) physician's appointment €28.20 or an outpatient fee</p>	<p>A) Medical certificates or statements necessary for the client's treatment or rehabilitation, for the reimbursement of medication under Chapter 5 of the Health Insurance Act (1224/2004), or for demonstrating the need for short-term sick leave, not exceeding the personal liability period specified in Section 7, Subsections 1 and 2 of Chapter 8 of the Health Insurance Act, are free of charge.</p> <p>B) For all other certificates and statements issued by a health care professional, a fee of €56.70 will be charged.</p> <p>C) For the medical certificate required for obtaining a driving license, a fee of €68.10 will be charged.</p> <p>D) In addition to the certificate fee, physician's visits are subject to a standard fee of €28.20 for a physician's appointment in primary health care outpatient services or a hospital outpatient clinic fee as outlined in section 2.1.4.</p> <p>Fees charged for certificates do not accrue toward the payment ceiling.</p> <p>The fee for a physician's appointment accrues toward the payment ceiling.</p>
<p>2.9. Short-Term Institutional Care</p>	<p>Short-term inpatient care: €66.90/24h</p> <p>Fee for treatment and upkeep in substance detoxification: €66.90/24h</p> <p>Fee for care and upkeep in a psychiatric unit: €30.70/24h</p> <p>Once the payment ceiling has been reached: €25.10/24h</p> <p>Accommodation for a spouse / family member / support person in the ward €25.10/24h</p>	<p>The daily treatment fee is only charged once per calendar day. If a client is immediately transferred to another institution, the sending institution cannot charge the client for the day of transfer. If a client is immediately transferred within Varha from institutional care to a housing service unit, the sending unit will not charge the client for the day of transfer.</p> <p>The fee is charged to persons under 18 years of age for a maximum of seven (7) days per calendar year.</p> <p>No fee shall be charged for the duration of a observation period arranged in accordance with the Mental Health Act if the observed person is not, as a result of the observation, ordered into involuntary care as referred to in the Mental Health Act.</p> <p>Fees accrue toward the payment ceiling. Once the payment ceiling has been reached, no client fee will be charged for substance detoxification in a psychiatric unit.</p>
<p>2.10. Day Care</p>	<p>Day care or night care: €30.70/24h</p>	<p>The fee is charged to persons under 18 years of age for a maximum of seven (7) days per calendar year.</p>

and Night Care		<p>Fees accrue toward the payment ceiling.</p> <p>No fee will be charged for treatment provided in a psychiatric outpatient care unit or for outpatient substance abuse treatment.</p> <p>However, a fee of €25.10/24h is charged for care-related partial upkeep in psychiatric day hospital care.</p>
2.11. Long-Term Institutional Care	Income-based	<p>A monthly fee will be charged to a client of long-term institutional care. The fee may not exceed 85 percent of the client's monthly net income after statutory deductions. The client must be left with a minimum disposable income of €122/month. The income and deductions to be taken into account in determining the fee are detailed in Appendix 2.</p>
2.12. Institutional Rehabilitation Periods for Medical Rehabilitation	Examination and rehabilitation treatment: €23.00/24h	<p>Medical rehabilitation in institutional settings includes, among others, substance abuse rehabilitation, as well as rehabilitation treatment provided as institutional care under Section 29, Subsection 2, Paragraph 7 of the Health Care Act for individuals with disabilities, and rehabilitation treatment provided as special care for individuals with intellectual disabilities.</p> <p>No fee will be charged on the departure day if the client is transferred to another institution, and no fee will be charged for an entire day of absence.</p> <p>The fee is charged to persons under 18 years of age for a maximum of seven (7) days per calendar year.</p> <p>Fees accrue toward the payment ceiling.</p>
2.13. Patient Transport Related to Prehospital Care		<p>A maximum fee in line with the rate set by government decree may be charged for patient transport by a patient transport vehicle. This fee may also be charged when the emergency medical services provided have improved the patient's condition to the extent that transportation to a care facility was not required.</p> <p>All individuals covered by Kela's health insurance are required to pay the personal liability set by Kela for a one-way patient transport.</p> <p>The fee may not be charged for physician-ordered transport by a patient transport vehicle from a health centre or hospital to another healthcare facility or home care.</p> <p>Under the Health Insurance Act (1224/2004), the insured has the right to receive reimbursement for the costs incurred from patient transport as prescribed in the aforementioned Act.</p>
2.14. Oral Health Care		
2.14.1. Basic fee for dental care	Dental hygienist: €13.80/visit Dentist: €17.90/visit Dental specialist: €26.30/visit	<p>In addition to the base fee, fees for examination and treatment are applied based on the current healthcare procedure classification, depending on the complexity.</p>

		The service is free of charge for persons under 18 years of age. Fees accrue toward the payment ceiling.
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<p>2.14.2. Procedure fees for primary oral health care</p>	<p>Imaging examinations dental X-ray: €11.50/image panoramic X-ray: €25.80/imaging</p> <p>Preventive oral health care: €11.50/visit</p> <p>Examinations, dental check-ups, and treatment of diseases: complexity grades 0–2: €11.50/visit complexity grades 3–4: €25.80/visit complexity grades 5–7: €51.20/visit complexity grades 8–10: €75.00/visit complexity grade 11: €105.20/visit</p> <p>Prosthetic procedure: prosthesis base: €75.00 prosthesis repair: €51.20 acrylic partial dentures and complete dentures: €250.90 crowns and bridges: €250.90/tooth partial denture framework: €304.50</p>	<p>In addition, the basic fee is collected.</p> <p>Preventive care includes procedures for promoting oral health under the SC category of the procedure classification, at a cost of €11.50 per visit.</p> <p>The fee for examinations, dental check-ups and the treatment of diseases depends on the classification of the procedure based on its complexity. The fee for prosthetic procedures is determined based on the classification of the procedure.</p> <p>In addition, the dental technical costs incurred from the manufacturing of prostheses will be charged. A fee corresponding to the actual costs of special materials may be charged.</p> <p>The service is free of charge for persons under 18 years of age.</p> <p>Dental technical costs may also be charged to persons under 18 years of age if the loss or damage of the orthodontic appliance is due to actions contrary to the usage instructions or clear negligence.</p> <p>Fees accrue toward the payment ceiling, excluding dental technology costs.</p>
<p>2.14.3. Basic education clinical training for dental students</p>	<p>The price of prosthetic treatment procedures (codes in the SP category of the procedure classification) is reduced by 20% from the client fees set by Varha in accordance with the Decree on Client Fees.</p> <p>Dental technical costs are charged in full to the client based on the actual laboratory expenses</p> <p>Appointment fees are not collected from the clients of the teaching clinic.</p>	<p>The clinical part of prosthetic treatment provided by students studying dentistry at the University of Turku will be subject to a 20% lower client fee than usual.</p>
<p>2.14.4. Specialised oral and maxillofacial care</p>	<p>Outpatient clinic fee €66.70</p> <p>Specialised oral and maxillofacial care provided in primary health care: €66.70/visit</p>	<p>The service is free of charge for persons under 18 years of age.</p> <p>Fees accrue toward the payment ceiling.</p>
<p>2.15. Material fee</p>	<p>€13.75/CD or other recording media: recording of dental X-ray images or other imaging studies on CD or other recording media</p>	

3. Client Fees for Social Welfare Services

3.1. Housing Services		
3.1.1. 24-hour sheltered housing		
<i>3.1.1.1. 24-hour sheltered housing</i> • <i>Long-term</i>	Income-based	A monthly fee will be charged to the client of long-term 24-hour sheltered housing. The fee may not exceed 85 percent of the client's monthly net income after statutory deductions. The client must be left with a minimum disposable income of €182/month. The income and deductions to be taken into account in determining the fee are detailed in Appendix 2.
<i>3.1.1.2. 24-hour sheltered housing</i> • <i>Short-term</i> • <i>Rehabilitative short-term care</i>	€42.20/24h	The client brings their own medication / incontinence supplies / medical supplies. The daily treatment fee is charged for the days of arrival and departure. If the client transfers from short-term housing to institutional care, no client fee will be charged for the day of departure.
<i>3.1.1.3 24-hour sheltered housing</i> <i>Day care or night care:</i>	€29.00/24h	The client brings their own medication / incontinence supplies / medical supplies.
3.1.2 Family care (incl. professional family care)		
<i>3.1.2.1. Family care</i> • <i>Long-term</i>	Income-based	A monthly fee will be charged to a client of long-term family care. The fee may not exceed 85 percent of the client's monthly net income after statutory deductions. The client must be left with a minimum disposable income of €182/month. The income and deductions to be taken into account in determining the fee are detailed in Appendix 2.
<i>3.1.2.2. Family care</i> • <i>Short-term</i>	€31.20/24h	The client brings their own medication / incontinence supplies / medical supplies.
<i>3.1.2.3. Family care</i> • <i>Partial-day</i>	€20/4-12 hours	The client brings their own medication / incontinence supplies / medical supplies.
3.1.3. Communal living		
<i>3.1.3.1. Communal living</i> • <i>Long-term</i>	No client fee.	The client shall pay the housing costs separately. The client will not be charged any fee for participating in activities promoting social interaction.
<i>3.1.3.2. Communal living</i> <i>short-term</i>	€26.50/24h	The client brings their own medication / incontinence supplies / medical supplies.
3.2. Institutional Services		
3.2.1. Institutional Services • Long-term	Income-based	A monthly fee will be charged to a client of long-term institutional care. The fee may not exceed 85 percent of the client's monthly net income after statutory deductions. The client must be left with a minimum

		disposable income of €122/month. The income and deductions to be taken into account in determining the fee are detailed in Appendix 2.
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<p>3.2.2. Institutional Services</p> <ul style="list-style-type: none"> • Short-term • Rehabilitative assessment period in the unit • Rehabilitative short-term care 	<p>€66.90/24h</p>	<p>For example, short-term care lasting less than 3 months and institutional social rehabilitation for substance abuse and addiction treatment.</p> <p>Fees accrue toward the payment ceiling.</p> <p>An upkeep fee of €25.10 per day for short-term institutional care is charged after the payment ceiling is exceeded.</p>
<p>3.2.3. Institutional Services</p> <ul style="list-style-type: none"> • Day care or night care 	<p>€30.70/24h</p>	<p>The person is receiving care in a social welfare institution or another unit for care-related reasons only during the day (day care) or at night (night care).</p>
<p>3.3. Home Care</p>		
<p>3.3.1. Home Care</p> <ul style="list-style-type: none"> • Regular 	<p>Income-based</p>	<p>Determination of client fees, Appendix 1.</p> <p>If the bathing assistance included in the client's home care is provided in the facilities of the Wellbeing Services County, transportation may be involved in the service. The personal liability for transport / direction is the same as for the mobility support services.</p>
<p>3.3.2. Home Care</p> <ul style="list-style-type: none"> • Temporary • Rehabilitative assessment period 	<p>Home visit by other expert €16.40/visit</p> <p>Physician's or dentist's home visit: €25.80/visit</p>	<p>The client is charged for no more than two visits / day.</p>
<p>3.4. Home Services for Families with Children</p>	<p>Home services for families with children: €7.55/h</p>	<p>No client fee is charged if</p> <ul style="list-style-type: none"> - the family is a recipient of social assistance - no client fees would be determined for the family according to the Act on Client Fees - the child is a client of child welfare services or has a need for special support in accordance with the Social Welfare Act - the need for services has been outlined in a client plan by disability services.
<p>3.5. Support Services and Other Housing-Related Services</p>		
<p>3.5.1. Meal service</p>	<p>Invoicing to the client based on the meal price list (5.1. Meal prices)</p>	
<p>3.5.2. Errand service</p>	<p>€11.60/time</p>	
<p>3.5.3. Cleaning service</p>	<p>€29.00/hour</p>	
<p>3.5.4. Clothing care service</p>	<p>€11.60/machine load Personal liability for transport €3/direction</p>	<p>The service may involve transport. The personal liability for transport / direction is the same as for the mobility support services.</p>

<p>3.5.5. Bathing service</p>	<p>€10.45/time Personal liability for transport €3/direction</p>	<p>Bathing assistance is included in the home care granted to the client as of 1 November 2024. The client fee for the bathing service will be in use for a transitional period until 30 April 2025.</p> <p>The service may involve transport. The personal liability for transport / direction is the same as for the mobility support services.</p>
<p>3.5.6. Safety assistance services</p>	<p>Emergency phone rent: €22.00/month Emergency phone installation: €24.20/time Safety assistant's visit €22.00/time</p>	
<p>3.5.6.1. Safety assistance services</p> <ul style="list-style-type: none"> Accessories 	<p>Stove alarm / stove guard: €22.00/month Smart door monitoring device: €16.50/month Fire, smoke or carbon monoxide warning devices: €5.50/device/month Various movement detecting alarms: €11.00/month</p>	<p>The accessories of the safety assistance services will remain available to clients until the new tendered agreement comes into force. Client fees for accessories provided by the safety assistance services will be in use until the new agreement comes into force.</p>
<p>3.5.8. Safety assistance visit directed through social and crisis emergency services</p>	<p>€82.50/time</p>	<p>A safety assistance visit through social and crisis emergency services will be directed to individuals who do not have a safety assistance service granted by the Wellbeing Services County.</p>
<p>3.5.9. Services promoting or supporting inclusion and social interaction</p> <ul style="list-style-type: none"> Rehabilitative daytime activities 	<p>Full-time: €23.20/time Part-time: €17.40/time Remote group activities: €9.00/time</p>	<p>The duration of full-time rehabilitative daytime activities is more than 4 hours. The duration of part-time rehabilitative daytime activities is 4 hours or less.</p> <p>The service includes meals served during the service.</p> <p>The service may involve transport. The personal liability for transport / direction is the same as for the mobility support services.</p>
<p>3.6. Informal Care, Informal Carer's Statutory Leaves</p> <ul style="list-style-type: none"> Fee to be charged to the care recipient for the duration of the leave 	<p>No client fee is charged to the care recipient, Regional Council, 23 November 2022, Section 137.</p>	<p>The care of the care recipient can be arranged, for example, as 24-hour sheltered housing, institutional services, family care, substitute care for informal care, communal housing, rehabilitative daytime activities or temporary home care.</p> <p>Depending on the form of service, the client brings their own medication / incontinence supplies / medical supplies.</p>
<p>3.7. Leave for a Person Caring for a Loved One</p> <ul style="list-style-type: none"> Fee to be 	<p>€13.20/day</p>	<p>The care of the recipient can be arranged, for example, as short-term 24-hour sheltered housing or institutional services.</p> <p>The client brings their own medication / incontinence</p>

<p>charged to the care recipient for the duration of the leave</p>		<p>supplies / medical supplies.</p>
<p>3.8. Mobility Support Services</p>	<p>Personal liability for transport services within the Varha area is the same as the fare for a regular single ticket paid via Föli's contactless payment.</p> <p>The monthly cap on the personal liability for transport services within the Varha area is the same as the fare for the 30-day season pass for the Föli customer group.</p> <p>The personal liability for transport services outside the Varha area and in external traffic is calculated based on the unit price according to the pricing of Matkahuolto's nationwide serial tickets for the customer group (30 trips/30 days).</p> <p>Personal liability for transport services for work and daytime activities is 3 euros.</p>	
<p>3.9. Child Welfare Services</p>	<p>Client fees for child welfare services are charged in accordance with Section 7, Subsections 2 and 3 of the Act on Client Fees.</p> <p>According to the Decree on Client Fees, the fee may not exceed €2048,60/month.</p>	<p>In child welfare services, fees are charged in accordance with Section 7, Subsections 2 and 3 of the Act on Client Fees, as compensation for the costs of placement outside the child's home (emergency placement, open care placement, and taking into care) or family rehabilitation. The fee is charged for placements lasting over 3 months in emergency and open care placements.</p>

4. Client Fees for Social Welfare Services: Disability Services

as of 1 January 2025 in accordance with the Disability Services Act 675/2023

Decisions made on the basis of the Disability Services Act (380/1987) will remain in force for the period of validity indicated in the decisions, but no longer than three years after the entry into force of the new Act. Decisions must, however, be brought into conformity with the new Act on the initiative of the disabled person or on the initiative of the Wellbeing Services County whenever the service needs of the disabled person require it. The client fees according to the transitional provisions are listed in the separate table below.

<p>4.1. Training of a Disabled Person, Housing Training</p>	<p>Upkeep fee, long-term: €46.40/month</p> <p>The fee may be determined in parts depending on the client's use, the general part is charged to all residents of the housing unit.</p>	<p>The assistance and support included in the training is free of charge for the client. However, the coaching may include maintenance, such as supplies or equipment that incur costs for the individual, regardless of their disability. Typical costs, regardless of disability, are those expenses that a person generally incurs for living and housing. These expenses include, for example, meals, personal hygiene items, household supplies and materials, cleaning</p>
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	<p>General part €19.70/month Sauna fee: €9.30/month Laundry service: €13.90/month Internet connection in shared spaces: €3.50/month</p> <p>Upkeep fee, short-term: For persons over 16 years of age €17.40/24h For persons under 16 years of age €10.45/24h</p> <p>Meals: Invoicing to the client based on the meal price list 5.1. Meal prices)</p>	<p>supplies, internet, and newspapers.</p> <p>In long-term services, a person pays for general housing costs, such as rent, electricity and water.</p>
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<h3>4.2. Supported Housing, Group-Based Housing</h3>	<p>Upkeep fee, long-term: €46.40/month</p> <p>The fee may be determined in parts depending on the client's use, the general part is charged to all residents of the housing unit.</p> <p>General part €19.70/month Sauna fee: €9.30/month Laundry service: €13.90/month Internet connection in shared spaces: €3.50/month</p> <p>Upkeep fee, short-term: For persons over 16 years of age €17.40/24h For persons under 16 years of age €10.45/24h</p> <p>Meals: Invoicing to the client based on the meal price list 5.1. Meal prices</p>	<p>Assistance and support included in housing support is free of charge for the client. Maintenance means, for example, supplies or equipment that incur costs for the individual, regardless of their disability.</p> <p>Typical costs, regardless of disability, are those expenses that a person generally incurs for living and housing. These expenses include, for example, meals, personal hygiene items, household supplies and materials, cleaning supplies, internet, and newspapers.</p> <p>In long-term services, a person pays for general housing costs, such as rent, electricity and water.</p>
<h3>4.3. Supported Housing of a Child</h3>	<p>The fee charged to the child and parents may not exceed a total of 500 euros per month.</p>	<p>When a child's supported housing is arranged in their home, the related assistance, support, and services are free of charge.</p> <p>A fee may be charged for a child's supported housing arranged outside the home if it is justified considering the family's financial circumstances and support obligations.</p> <p>The Wellbeing Services County may charge a fee for a child's supported housing arranged outside the home, based on the costs incurred for the child's maintenance.</p> <p>If a parent is obligated to pay child support, the Wellbeing Services County may collect the child support or child maintenance allowance for the period during which the child's supported housing is arranged outside the home.</p> <p>In addition to collecting child support or maintenance allowance to cover living expenses, the Wellbeing Services County may charge a reasonable fee from the child's or adolescent's other income, compensation, or receivables. The Act on Client Fees defines an upper limit that the total fee charged for the child's supported housing cannot exceed.</p> <p>When charging a fee from a child, the Wellbeing Services County must ensure that the child retains a personal allowance that is at least equivalent to the allowance specified in Section 7 c, Subsection 3, for long-term family care for a child in family care, or at least equivalent to the allowance specified in Section 7 c, Subsection 3, for long-term 24-hour sheltered housing for a child residing in a small group home.</p>

<p>4.4. Short-Term Care</p>	<p>Upkeep fee for short-term care: For persons over 16 years of age €17.40/24h For persons under 16 years of age €10.45/24h</p> <p>Holiday care in a club format maintenance fee €4 per day. €4/24h.</p> <p>Meals: Invoicing to the client based on the meal price list 5.1. Meal prices</p>	<p>Upkeep related to morning and afternoon activities organised as short-term care is free of charge.</p> <p>Assistance and support related to short-term care is free of charge for the client, however, it may involve maintenance, such as supplies or equipment that incur costs for the individual, regardless of their disability.</p> <p>Typical costs, regardless of disability, are those expenses that a person generally incurs for living and housing. These expenses include, for example, meals, personal hygiene items, household supplies and materials, cleaning supplies, internet, and newspapers.</p>
<p>4.5. Daytime Activities of a Disabled Person</p>	<p>Meals: Invoicing to the client based on the meal price list 5.1. Meal prices</p>	<p>Daytime activities are free of charge for the client, but they may nevertheless involve maintenance, such as supplies or equipment that incur costs for the individual, regardless of their disability.</p> <p>Typical costs, regardless of disability, are those expenses that a person generally incurs for living and housing. These expenses include, for example, meals, personal hygiene items, household supplies and materials, cleaning supplies, internet, and newspapers.</p>
<p>4.6. Mobility Support for a Disabled Person</p>	<p>Personal liability for transport services within the Varha area is the same as the fare for a regular single ticket paid via Föli's contactless payment.</p> <p>Monthly cap on the personal liability for transport services within the Varha area is the same as the fare for the 30-day season pass for the Föli customer group.</p> <p>Personal liability for transport services outside the Varha area and in external traffic is calculated based on the unit price according to the pricing of Matkahuolto's nationwide serial tickets for the customer group (30 trips/30 days).</p>	<p>Mobility support is free of charge when it is implemented in some other way than as a transport service. For transport services, the Wellbeing Services County may charge a person with disabilities a client fee no higher than the local public transport fee. The client fee is primarily determined according to the bus fare. The Wellbeing Services County may also charge a reasonable fee comparable to another public transport fee if no public transport has been organised in the area of the municipality.</p> <p>The Wellbeing Services County may charge a customer fee only if the customer has actually used the transport service.</p> <p>A disabled person has the right to free transportation to work activities for individuals with intellectual disabilities and to day activities for people with disabilities, if they have significant difficulties with mobility and are unable to independently use public transportation without undue difficulty.</p>
<p>4.7. Work Activities for Persons with Intellectual Disabilities</p>	<p>Meals: Invoicing to the client based on the meal price list 5.1. Meal prices</p>	<p>The work activity is free of charge for the client, but it may nevertheless involve maintenance, such as supplies or equipment that incur costs for the individual, regardless of their disability.</p> <p>Typical costs, regardless of disability, are those expenses that a person generally incurs for living and housing. These expenses include, for example, meals, personal hygiene items, household supplies and materials, cleaning supplies, internet, and newspapers.</p>
<p>4.8. Institutional</p>	<p>Upkeep fee, short-term:</p>	<p>A monthly fee will be charged to clients of long-term</p>

<p>Services as Special Care</p>	<p>€66.90/24h</p> <p>Upkeep fee, long-term: income-based</p>	<p>services. The fee may not exceed 85 percent of the client's monthly net income after statutory deductions. The client must be left with a minimum disposable income of €122/month. Income and deductions to be considered in determining the fee are accounted for in accordance with the Act on Client Fees.</p>
<p>4.9. 24-Hour Sheltered Housing as Special Care</p>	<p>Upkeep fee, long-term: €46.40/month</p> <p>The fee may be determined in parts depending on the client's use, the general part is charged to all residents of the housing unit.</p> <p>General part €19.70/month Sauna fee: €9.30/month Laundry service: €13.90/month Internet connection in shared spaces: €3.50/month</p> <p>Upkeep fee, short-term: For persons over 16 years of age €17.40/24h For persons under 16 years of age €10.45/24h</p> <p>Meals: Invoicing to the client based on the meal price list 5.1. Meal prices</p>	<p>The special care referred to in the Act on Special Care for Persons with Intellectual Disabilities is free of charge for the client. However, a reasonable fee may be charged for the upkeep of a person with intellectual disabilities. Maintenance means, for example, supplies or equipment that incur costs for the individual, regardless of their disability.</p> <p>Typical costs, regardless of disability, are those expenses that a person generally incurs for living and housing. These expenses include, for example, meals, personal hygiene items, household supplies and materials, cleaning supplies, internet, and newspapers.</p>

5. Client Fees for Social Welfare Services: Meal Fees

<p>5.1. Meal Fees</p>	<p>Meals: Breakfast €3.50/meal Lunch €6.80/meal Afternoon coffee €1.70/meal Dinner €6.10/meal Evening snack €1.90/meal Whole day €20.00/daily meals Meal transported home €11.00/meal</p> <p>Ingredient fees: Breakfast €1.55/meal, Lunch €3.05/meal, Snack €0.90/meal, Dinner €2.75/meal, Evening snack €0.90/meal, For 24 hours €9.10</p>	<p>If a client in disability services participates in meal preparation, the fee is charged only for the ingredients.</p>
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Appendix 1

Fee Charged for Continuous and Regular Services Provided at Home

A monthly fee is charged for continuous and regular services provided at home, based on the number of service hours recorded in the service decision, the client's ability to pay, and the size of the family. If the number of service hours varies monthly, the fee is determined using a percentage that corresponds to the average number of service hours.

Regular home care visits can also be provided as remote services, for example, via a video-enabled internet connection. For regular home care clients, the duration of a remote appointment is counted as care time when determining the client fee. The fee does not include housing costs.

When determining the client fee, the gross income exceeding the income limit is considered as the client's monthly income. The income limit is determined on the basis of family size (Table 1). The number of service hours per month and the size of the family determine the percentage by which the monthly home care fee is calculated for income above the income limit (Table 2).

Table 1. Income limits based on the size of the family in 2025.

Family size	1	2	3		4	5	6
Income limit €/month	653	1 205	1 891		2 338	2 830	3 251

If there are more than six people in the family, the income limit will be increased by €389 for each additional person.

Table 2. Percentage of payment based on the number of service hours and the size of the family.

Service hours per month	1	2	3	4	5	6 persons or more
4 hours or less	8	7	6	6	6	6
5	10	8.75	7.5	7.5	7.5	7.5
6	12	10.5	9	9	9	9
7	14	12.25	10.5	10.5	10.5	10.5
8	16	14	12	12	12	12
9	17	14.75	12.5	12.5	12.5	12
10	18	15.5	13	13	13	12
11	19	16.25	13.5	13.5	13.5	12
12	20	17	14	14	14	12
13	21	17.75	14.5	14.5	14	12
14	22	18.5	15	15	14	12

15	23	19.25	15.5	15.5	14	12
16	24	20	16	16	14	12
17	24.5	20.5	16.5	16	14	12
18	25	21	17	16	14	12
19	25.5	21.5	17.5	16	14	12
20	26	22	18	16	14	12
21	26.5	22.5	18.5	16	14	12
22	27	23	19	16	14	12
23	27.5	23.5	19	16	14	12
24	28	24	19	16	14	12
25	28.5	24	19	16	14	12
26	29	24	19	16	14	12
27	29.5	24	19	16	14	12
28	30	24	19	16	14	12
29	30.5	24	19	16	14	12
30	31	24	19	16	14	12
31	31.5	24	19	16	14	12
32	32	24	19	16	14	12
33	32.5	24	19	16	14	12
34	33	24	19	16	14	12
35	33.5	24	19	16	14	12
36	34	24	19	16	14	12
37	34.5	24	19	16	14	12
38 or more	35	24	19	16	14	12

Service hours are accounted for as whole hours, with partial service hours rounded to the nearest whole hour, and half hours rounded up.

Gross income used as the basis for the fee for continuous and regular home care services (Act on Client Fees, Section 10f):

- client's and their spouse's continuous or annually recurring taxable earned and capital income, excluding income acquisition costs
- pensions, excluding front-veteran's supplement and additional front-veteran's supplement
- pensioner's care allowance, excluding veterans' allowance
- earned income and other tax-exempt income, excluding income acquisition costs
- disability allowance for persons aged 16 or older
- disability allowance for persons under 16 years of age
- child home care allowance
- study grant and adult education allowance
- study grants and other similar grants in so far as they are taxable income
- interest, dividend and rental income on capital and other assets (expenses excluded)
- imputed forest income (Act on Client Fees, Section 10 i)

If the income of the client or their spouse varies, the average monthly income over the last 12 months is considered as the monthly income.

Not considered as income:

- child support referred to in Section 4 of the Child Maintenance Act
- tax-exempt social benefits under Section 92 of the Income Tax Act (excluding the care allowance for pensioners), such as:
 - child benefit
 - child increase in accordance with the National Pensions Act
 - conscript's allowance and daily allowance
 - social assistance
 - benefits for veterans (incl. front-veteran's supplement and additional front-veteran's supplement)

When determining the client fee, taxable income may also include the corresponding taxable income confirmed in the most recent tax assessment, increased by the percentages specified by the Finnish Tax Administration in its annual decisions on the calculation basis for withholding tax and advance tax under the Prepayment Act.

Before the monthly fee for home care is determined, deductions are made from the person's monthly income in accordance with Section 10 g of the Act on Client Fees. When a client, who has a residence referred to in Section 10 c, Subsection 3, moves to supported housing as defined in Section 21 a or communal housing as defined in Section 21 b of the Social Welfare Act, where they receive continuous and regular home care services, the actual housing costs referred to in Section 10 c, Subsection 3, must additionally be deducted from the client's income when determining the fee mentioned in Section 10 e.

Appendix 2 Fees for Long-Term 24-Hour Sheltered Housing, Long-Term Family Care, and Long-Term Institutional Care

A service is considered to be long-term when it is estimated to last at least three months from its beginning, or if the service has actually lasted at least three months (Act on Client Fees, Section 7b). A monthly fee based on the ability to pay is charged for individuals in long-term 24-hour sheltered housing, long-term family care, or long-term institutional care. The client's fee may not exceed 85 percent of the client's monthly net income after statutory deductions.

If the client has been living in a shared household in marriage or cohabitation immediately before the start of the service and their income is higher than their spouse's, the fee is determined based on the couple's combined monthly net income. In such a case, the payment may not exceed 42.5 per cent of the spouses' combined income after statutory deductions. However, if both spouses live in long-term 24-hour sheltered housing, long-term family care or long-term institutional care, the payment is determined on the basis of the client's own income.

The client must be left with personal disposable income which is

- no less than €182/month in long-term 24-hour sheltered housing
- no less than €182/month in long-term family care
- no less than €122/month in long-term institutional care

Net income to be taken into account in client fees for long-term 24-hour sheltered housing, long-term family care, and long-term institutional care (Act on Client Fees, Section 10b):

- pensions, excluding front-veteran's supplement and additional front-veteran's supplement
- pensioner's care allowance, excluding veterans' allowance
- earned income and other tax-exempt income, excluding income acquisition costs
- disability allowance for persons aged 16 or older
- disability allowance for persons under 16 years of age
- child home care allowance
- study grant and adult education allowance
- study grants and other similar grants in so far as they are taxable income
- interest, dividend and rental income on capital and other assets (expenses excluded)

Deductions from income in long-term 24-hour sheltered housing, long-term family care and long-term institutional care (Act on Client Fees, Section 10c).

Before determining the fee for a client's long-term 24-hour sheltered housing, long-term family care, or long-term institutional care, the following costs are deducted from the client's monthly income:

- child support confirmed to be paid by the client, as well as other equivalent costs arising from their actual family relationships (child support is not deducted if the recipient is the client's spouse with whom the client lived in the same household immediately before the start of the housing service)
- monetary compensation the client must pay, as specified by an estate distributor or court under the Act on the Dissolution of the Household of Cohabiting Partners

- benefit withheld for a fixed period or for life in connection with the transfer of real estate, which the person must provide as a monetary payment
- basic fee of a legal guardian (also the fee of a donee, insofar as it does not exceed the aforementioned basic fee)

In addition, the actual housing costs are deducted from the client's monthly income before transitioning to long-term

24-hour sheltered housing, long-term family care, or long-term institutional care as follows:

- indispensable and reasonable costs incurred from an owner-occupied residence for the past six months (taking into account the client's share: maintenance fees to the housing company, heating, base water fee, real estate tax, land lease, and mandatory home insurance)
- rent for a dwelling and other indispensable and reasonable costs incurred from housing, as defined in Section 52 of the Act on Residential Leases (481/1995), for the notice period of the tenant's lease (also taking into account the client's share: mandatory home insurance)
- residence charge for a right-of-occupancy dwelling, as defined in Section 16 of the Act on Right-of-Occupancy Housing (650/1990), and other indispensable and reasonable housing costs for the past three months (also taking into account the client's share: mandatory home insurance)

Special deductions from income in long-term round-the-clock sheltered housing and long-term family care (Act on Client Fees in Social Welfare and Health care 10d §)

- When determining the client fee for long-term 24-hour sheltered housing, reasonable housing costs incurred as a result of 24-hour sheltered housing are deducted from the income used as the basis for the fee.
- Housing allowance paid from state funds is deducted from the housing costs

Client fee for long-term 24-hour sheltered housing and long-term family care

when determining the amount, the following shall be deducted from the income used as the basis for the fee:

- Costs of medications, clinical nutritional products, and basic creams prescribed by a healthcare professional, for which the client is entitled to reimbursement under the Health Insurance Act. Costs are considered up to the amount of the annual deductible specified in the Health Insurance Act. Annual personal liability specified in the Health Insurance Act is taken into account by dividing the euro amount into 12 equal monthly instalments.
- Costs of medication, clinical nutritional products, and basic creams not reimbursed under the Health Insurance Act will be deducted to the extent that they have been assessed as necessary for the client's health by the healthcare professional who issued the prescription. These costs will be considered based on the statement provided by the client or their representative. The statement must include the prescription or a record made by the healthcare professional (e.g., from the Omakanta service) that indicates the preparation is necessary for the client's health.

Annex 3 Services for Disabled People in Accordance with Transitional Provisions

<p>Decisions made under the old Disability Services Act (380/1987) remain in effect for the duration specified in the decisions, but no longer than three years from the entry into force of the new Disability Services Act. A disabled person may have decisions in effect for different services under both the new and the old Disability Services Act simultaneously during the three-year transition period.</p>		
<p>Short-term care or housing service</p>	<p>Upkeep fee for short-term housing service: For persons over 16 years of age €17.40/24h For persons under 16 years of age €10.45/24h</p> <p>Partial maintenance of persons under 16 years of age, i.e. partial-day care, is free of charge. If the care lasts for more than 24 hours, a client fee will be charged.</p>	<p>A fee may be charged to the client for upkeep in special care under the Intellectual Disabilities Act and in sheltered housing under the Disability Services Act, excluding partial upkeep provided to persons under 16 years of age. No upkeep fee is charged for nurture and care.</p> <p>The fee does not accrue toward the payment ceiling. The upkeep fee does not include meals, meals are invoiced according to their use.</p>
<p>Long-term sheltered housing and 24-hour sheltered housing</p>	<p>Upkeep fee for long-term housing: €46.40/month</p> <p>The fee may be determined in parts depending on the client's use, the general part is charged to all residents of the housing unit.</p> <p>General part €19.70/month Sauna fee: €9.30/month Laundry service: €13.90/month Internet connection in shared spaces: €3.50/month</p> <p>Meals: Invoicing to the client based on the meal price list (Regional Council, 13 November 2024, Section 103, Appendix 3, 5.1. Meal prices)</p>	<p>Partial maintenance, i.e. partial-day care, of persons under 16 years of age is free of charge. If the care lasts for more than 24 hours, a client fee will be charged. Housing services for disabled people will be arranged as special care under the Intellectual Disabilities Act and as sheltered housing in accordance with the Disability Services Act.</p> <p>The fee does not accrue toward the payment ceiling. The upkeep fee does not include meals, meals are invoiced according to their use.</p>
<p>Long-term institutional care and institutional rehabilitation</p>	<p>Income-based</p>	<p>A monthly fee will be charged to clients of long-term institutional care and institutional rehabilitation. The fee may not exceed 85 percent of the client's monthly net income after statutory deductions. The client must be left with a minimum disposable income of €122/month. The income and deductions to be taken into account when determining the fee will be taken into account in accordance with the Act on Client Fees.</p>
<p>Long-term family care, Disability Services Act</p>	<p>Income-based</p>	<p>A monthly fee will be charged to a client of long-term family care. The fee may not exceed 85</p>

and granted as special care		percent of the client's monthly net income after statutory deductions. The client of long-term family care must be left with a minimum disposable income of €182/month. The income and deductions to be taken into account when determining the fee will be taken into account in accordance with the Act on Client Fees.
Family care, short-term	Family care, short-term: €31.20/24h	
Family care, part-time	Family care, part-time: €20/4-12 hours	
Club activities for the elderly with disabilities	Club activities for the elderly with disabilities: €38/operating period	The client pays for transport and excursions.
Summer activities for children with disabilities	Summer activities for children with disabilities: €58/child/operating period	A fee equal to the personal liability for transportation services for individuals with severe disabilities is charged for the transportation. No partial upkeep fee or transportation fee is charged for summer activities organised as special care for children with intellectual disabilities.
Mobility Support Services	<p>Personal liability for transport services within the Varha area is the same as the fare for a regular single ticket paid via Föli's contactless payment.</p> <p>Monthly cap on the personal liability for transport services within the Varha area is the same as the fare for the 30-day season pass for the Föli customer group.</p> <p>Personal liability for transport services outside the Varha area and in external traffic is calculated based on the unit price according to the pricing of Matkahuolto's nationwide serial tickets for the customer group (30 trips/30 days).</p> <p>Personal liability for transport services for work and daytime activities is 3 euros.</p>	